

THE ROLE OF CLUB SUPPORTER / HELPER

AS CLUB SUPPORTER / HELPER...

You will be an approachable and helpful individual who will support the club officers to help the club run efficiently. Good communication skills would be helpful in this role as you will get to interact with a variety of different members and supporters.

You'll probably be an experienced former YFC member or a parent who just wants to help out the YFC club. Don't worry if you are new to YFC, there is always a need for a willing volunteer with a positive attitude and members will appreciate your help.

YFCs appoint an officer team at their AGM and you will work alongside these. You will receive training where applicable and guidance in your role with a briefing before each event being given.

YFC is a voluntary organisation and your help and support will really make a difference. A DBS check may be required depending on how much time you can give/volunteer for YFC.

YOUR RESPONSIBILITIES INCLUDE:

- > Abide by the YFC code of conduct and adhere to the behaviour policy at all times which can be found on the NFYFC website.
- Familiarising yourself with the safeguarding policy and procedures (all on the NFYFC website) especially if your YFC has members under the age of 18. It may be that your county will ask that you undertake the online safeguarding training if you attend club meetings or events on a regular basis to help the club. Remember that safeguarding and wellbeing are everyone's responsibility, without exception.
- > Being there for members, stepping in to help, supporting the club if there are difficulties or if short on numbers of helpers (e.g. cooking on the BBQ, stewarding, carparking).
- > Offering help when the club is organising events. This might include encouraging other supporters to attend an event or helping plan and organise the event by working with the officers and on some occasions this may mean supporters actually doing the task at hand (eg. running the bar)

- > It may be that if you have some previous experience within YFC, you could share your knowledge and skills. For example, you could offer club programme and club meeting support and help find speakers and arrange visits.
- > Offering help when members organise their competition practices by explaining rules, suggesting or providing venues and sharing experiences and skills. For example: training competitions team such as public speaking; producing the drama or being a time keeper.
- > Taking up training opportunities and encouraging others to do the same.
- > Remember that the club belongs to its members and that they have the final decision. Therefore, always be supportive of new ideas and how these could work for the club rather than criticise the idea.
- > Club supporters are not there to direct the current club officers but to offer their help all within the best interests of the club.

TOP TIPS FOR YOUR ROLE...

The role of supporter is to support the YFC members, allowing them to run their club in their style, but within the remits of the club's constitution and the law. Here are a few things to try:

TEAM WORK

You will get the opportunity to work alongside other like minded people whilst having fun and benefiting the club.

HELP AND ADVICE

You will have lots to offer YFC even if you have little YFC experience. Your time will be much valued and appreciated. Please share your knowledge and skills where appropriate.

BE RELIABLE

Before offering to help, decide how much time you can give. Please be punctual so that the event runs smoothly and the members are not let down.

COMMUNICATION

It's important to be open and approachable, so that members feel that they can come to you for advice and support.

BE FLEXIBLE

The club will have different needs at various times of the year and your offer of support will be well received.



Version	Date	Author	Comments & Status
1.0	01.09.2023	NFYFC	Final document
1.1	30.07.2024	NFYC	Complete revision

Document prepared by NFYFC. Translation to Welsh language provided by Wales YFC

